

BRING YOUR [AMBITION] TO LIFE

Junior Executive - Customer Conservation AIA Sri Lanka

If you are a dynamic individual with experience and career aspirations to engage in customer service, this is a fabulous opportunity for you. The selected candidate will be responsible for maintaining persistency of AIA customer portfolio whilst ensuring customer retention.

Job Accountabilities

- Achieve annual individual revival target by reviving lapsed and paid-up policies
- Follow through annual standing order target
- Involve in Premium Holiday policy management to win back premium holiday policies on monthly basis in the given base
- Carry out Revival Year Premium (RYP) target by monitoring policies in the grace period

Job Specifications

- A sound educational background with good A/L results
- Minimum 1 year experience in call center, preferably in Insurance
- Excellent communication skills in both English and Sinhala Languages
- Strong relationship management skills
- Hardworking abilities with working ability under pressure

If you are interested, please submit your detail resume to lke_vacancies@aia.com



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BETTER LIVES