



BRING YOUR [AMBITION] TO LIFE

We are AIA, a company with a history of **over 100 years** in the Asia Pacific region, providing protection with total sum assured of almost **US\$2 Trillion**, serving more than **38 Million individual policies**. AIA is present in **18 Markets** and is the only Multinational company to **top the MDRT registrations for six consecutive years**. As part of our continued commitment to the community, we are happy to provide opportunities for you to join us and experience the entrance to the corporate world.

Assessor (Claims management)

AIA Sri Lanka

Job Accountabilities

- Interpret and assess claims in accordance with our policy terms
- Claim investigation, validation / adjudication, liability calculation, authorization.
- Acknowledge cashless claim discharge and reimbursement claim document
- Handle the payment process
- Responsible for customer communication related to the intimation like call, SMS, letters etc.
- Deal with complaints/ appeals and payments of customer accounts

Job Specifications

- Minimum 5 years' experience in similar capacity
- Excellent communication skills in both English and Sinhala languages
- Ability to speak Tamil would be an added advantage
- Good computer literacy specially in MS Office application
- Strong coordination skills and analytical skills

If you are interested, send your CV to lke_vacancies@aia.com



HEALTHIER, LONGER,
BETTER LIVES

