

Service Technician

PC and Laptop Maintenance (Short-term Contract)

CAREER AT SOFTLOGIC

Softlogic is a highly diversified Group of Companies with over 11,000 employees in Sri Lanka and Australia and the annual turnover is approximately US\$420 million. Softlogic Group is one of the most diversified conglomerates in the country and we have built strong, sustainable market leading positions in a range of high growth sectors including IT, Telecommunications, Health Care, Retail, Financial Services, Automobiles and Leisure.

Job Profile:

- To provide technical support to customers and fix Software (Operating system/device drivers) and Hardware faults in Laptop and PCs (Dell, Lenovo, Etc.).
- Troubleshoot and repair peripheral devices such as Printers, Scanners, etc.
- Advise customer on the proper use of their PCs and Laptops.

Qualifications and Skills Expected:

- Should be possessed the GCE O/L examination.
- Professional qualifications in NVQ Level 04 or equivalent academic background.
- Minimum one year's working experience in the similar capacity.
- Ability to communicate effectively in English and Sinhala languages, both verbal and written.
- Good troubleshooting skills on MS-Windows and Intel based computer hardware.
- Age should below 30 years.
- Ability to work independently in a challenging, rewarding and flexy working environment.
- Should be a go-getter character and work with a can do attitude.

For those who are interested please apply with contact details of two non-related referees, along with your contact details and a passport size photograph immediately to the email hr@softlogic.lk

Please indicate the position in the subject column of the Email, when you are applying. The selected candidate will be offered an attractive package with other benefits. Only shortlisted candidates will be notified.

Softlogic Information Technologies (Pvt) Ltd
No. 35/10, Nawala Road,
Narahenpita, Colombo 05

Website - www.softlogic.lk

