

# Specialist - Cloud Operations

GROUP INFORMATION TECHNOLOGY

## The Job

- Perform regular health checks on critical applications deployed on public cloud, private cloud and premise systems. Focused on uptime, stability and performance aspects.
- Work directly with users of the cloud to support failures /performance issues/ connectivity issues etc.
- Working with in-house Application operations team, vendors and hardware support team to deal with issues quickly and effectively.
- Proactively identify all issues affecting systems/applications/databases that are hosted in public cloud infrastructure as well as on prem environment.
- Create efficient automated deployment workflows supporting cloud developments.
- Monitor, manage and troubleshoot issues in cloud solutions, virtual environments with native or third-party tools.
- Implementing and supporting cloud infrastructure, automating or assisting the automation of relevant systems or applications to streamline the administration.
- Collaborating with developers, management and vendors to make sure the secure applications being deployed in public cloud environments to ensure achievement of all business objectives.
- Design and implement Disaster Recovery processes, build and support company's growth into the public cloud services.
- Knowledge and fair exposure on Security Operations and assisting Information Security team to implement and manage necessary security controls in public cloud infrastructure.

## The Person

- The candidate should possess a Master's degree in Information Technology or Computer Science from a recognized university.
- A basic degree with Industry Certification and Extensive.
- Minimum of 5 years work experience in a similar capacity.
- Experience of handling similar scope in a critical and dynamic work environment.
- Advanced knowledge of Linux OS.
- Experience in similar technologies and products is always preferred and considerable.

If you possess the required attributes and are competent in carrying out the scope of work detailed above, please visit our website [www.dialog.lk/careers](http://www.dialog.lk/careers) and click on the "Apply Now" button within 10 days of this advertisement.