

JOIN THE MINDS REIMAGINING FINANCE THROUGH INNOVATION

Dialog Finance PLC is a subsidiary of Dialog Axiata PLC, Sri Lanka's flagship telecommunications company. Our vision is to be the No.1 Fintech Company in Sri Lanka by reshaping the industry with world-class breakthrough in financial technology. Today, Dialog Finance PLC is at the forefront of innovation by using cutting-edge technology and game-changing projects, to deliver accessible and affordable financial products to the people and businesses in Sri Lanka.

We are seeking passionate, result oriented visionaries to drive the disruptions in the financial services industry and deliver unparalleled value to our customers.

HEAD OF COLLECTIONS & RECOVERY

Job Profile

- Formulate Collections and Recovery strategy for the Micro Lending and SME portfolio of the company and ensure its implementation.
- Drive the collections operations across all buckets and meet Collections and Recovery targets.
- Conduct detailed portfolio analysis on all lending portfolio arrears and institute the collection process accordingly.
- Liaise with outsource collection agencies/ external law firms in order to manage the end to end collection process.
- Develop analytical tools, systems and processes in line with industry best practices and governance framework provided by the Central Bank of Sri Lanka.
- Inter-mediate with customers in order to negotiate escalated and/or high exposure cases.

The Person

- Degree in Business Management/ Finance and an MBA would be an added advantage.
- 12 – 15 years overall experience in a Collection and Recovery function in the Banking and Finance industry.
- Exposure to Consumer and / or Microfinance Lending collections management.
- Exposure to collection systems and monitoring tools.
- Sound understanding of IFRS Impairment Management through collections.
- Strategic thinking and foresight to mitigate risks.
- Excellent communication skills and strong decision-making skills.
- Solid team and stakeholder management skills.

Application Procedure

If you are confident that you meet the above expectations, please forward your CV to dfcareers@dialog.lk with the post applied for as the subject.